

Michael H. Payne

505 Creekridge Court - Woodstock, Georgia 30188
Phone: 770-906-3090 | Email: mike@mhpayne.com

OBJECTIVE

Seeking a position in Information Technology Management that utilizes my knowledge of datacenter, networking, people / project management and software expertise, solid Client interaction skills, training and mentorship experience, with a dedication to maximum uptime and employee satisfaction.

PROFESSIONAL CERTIFICATION

A+, Network+, CNS 2006
Cisco Certified SMB Specialization
Engineering Cisco Meraki Solutions (ECMS)
Microsoft Certified Solutions Associate (MCSA)
Certified Wireless Network Administrator (CWNA)
Microsoft Certified Information Technology Professional (MCITP)

EXPERIENCE

2004 - Present COMNEXIA Corporation

Director, Network Engineering

Responsible for the design, function, and scalability of our datacenters and customer infrastructure. Lead a crew of engineers to support all endpoints and VoIP Telephony in accordance with our SLA. Manage site surveys and large-scale Wi-Fi deployments. Assist with our ISP side using EIGRP and VRRP routing protocols. Meet with clients quarterly to assess growth and satisfaction. Offer solutions of emerging technology tailored to their business and within budget. Run frequent security audits and produce documentation and recommendations for customers. Also ensure PCI and HIPAA Compliance. Leverage Cloud implementations using AWS, Office365, and Azure. Stay current on existing and developing technology.

2001 - 2004 Roeing Corporation

Sales Engineer / Wireless RF Path Engineer

Sales engineering support for both the outside staff and unnamed accounts, traveling onsite when necessary. Research new developments in technology and determine how this will affect our current and emerging customer base. Design and administer Servers and Clients in a network environment running either Windows Server or Novell Netware. Engineer both indoor Wireless Access Points and exterior RF links, including the construction of towers, in the licensed and unlicensed frequency bands, using either Cisco or Proxim equipment. Attend seminars and classes to educate and promote new products.

1998 - 2001 MPI Wireless

Project Manager

Responsible for the engineering, site layout, and completion of point to point wireless communication involving the construction of towers, installation of antennas, cabling, and network setup. Additional duties include managing a crew, logistics of parts and materials, working within time constraints, and customer support.

EDUCATION

1991 - 1998 Purdue University
Industrial Technology & Industrial Distribution

PERSONAL

30 years' experience designing and building networks. 20 years' experience managing people and projects. Vast hardware and software proficiency. Expert in Meraki and Cisco Firewalls, Routers, Access Points, and Switches. Familiar with Fortinet, Juniper, and Check Point Firewalls. Fluent in all Microsoft applications, Server 2019, Active Directory, and Exchange. Specialist in long-range and difficult Wi-Fi connectivity projects. Obsessed with Smart Home Technology and integration especially between Alexa devices and SmartThings. Learning JSON, Arduino, and writing custom device handlers.

Active member of the National Eagle Scout Association and the National Honor Society.

I believe my continued willingness to learn, coupled with the knowledge I already possess make me the ideal candidate for a position in Information Technology Management.

References available upon request